



# Update on the DC Department of Public Works (DPW) Operating Status during COVID-19 Emergency

**As of March 27, 2020**

## What is our operating status?

DPW remains operational to provide vital services to residents of the District of Columbia but is adjusting or suspending several services through April 27.

## How does this impact what we do?

DPW continues to provide vital services but is adjusting or suspending the following services through April 27:

- Trash and recycling collection will continue as scheduled.
- Residential street sweeping is suspended.
- Residential street sweeping (ticket enforcement) is suspended. Rush hour parking restrictions is suspended; therefore, DPW will not ticket in rush hour between 7:00 am and 9:00 am and between 4:00 pm and 6:00 pm.
- Ticketing for safety violations (e.g., blocking a fire hydrant) continues.
- Ticketing for expired district license plates and inspection stickers is suspended.
- Vehicle booting and towing is suspended.
- Document shredding is suspended. Residents are encouraged to place non-sensitive documents directly into recycle bins without using plastic bags.
- Hazardous waste and e-cycling at the Ft. Totten Transfer Station will continue the first Saturday of each month. 8 a.m. until 12 noon. These are new hours.
  - Contactless drop-off is in effect. Residents are asked to leave their items on the drop-off tables. Items will be collected and disposed of after the drop-off.
- Resident solid waste drop offs continue at the Ft. Totten Transfer Station, but the hours are now Monday through Friday 1:00 pm through 4:00 pm and Saturdays 8:00 am until 12 noon.

## How does this impact our physical locations?

**No change** – DPW remains operational to provide vital services to residents of the District of Columbia.

## What else are we offering to meet your needs?

As part of our continued effort to slow the spread of coronavirus infections in DC and the region, Mayor Bowser announced agency-specific policies that are designed to keep District Government employees and residents safe, while continuing to provide vital services to District residents, businesses, and visitors, as we respond to this health emergency.

## What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

## Where should you go if you have questions?

For questions about DPW or any of the services we provide and information on any future changes, please contact us at 202-673-6833 or [dpw@dc.gov](mailto:dpw@dc.gov). For more information, please visit [coronavirus.dc.gov](https://coronavirus.dc.gov).